

Safety, Environmental, and Effective Date: 22-01-2022 Quality Objectives

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Objective 1:

Improve safety by minimising the number of accidents and incidents.

Target: <4.96

Target Action:

- Reduce the number of accidents, dangerous occurrences, and incidents through close monitoring measured using a points system of analysis by 5% year on year.
- Increase employee awareness through briefings and Safety Alerts.

Objective 2:

Improve safety by minimising utility damage to mitigate risk from underground services.

Target: < 0.03

Target Action:

Reduce the incidence rate of damages and strikes to utilities by 5% year on year through transport compliance, training, and telematics.

Objective 3:

Improve safety by minimising road traffic accidents involving vehicles.

Target: < 0.011

Target Action:

Reduce the vehicular accident rate by 5% year on year through transport compliance, training, and telematics.



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Objective 4:

Minimise the company's impact on the environment by reducing its carbon emissions.

Target: <0.86 CO₂e

Target Action:

- Reduce carbon emission per vehicle by 5% year on year through the use of increasingly energy efficient vehicles.
- Reduce fuel consumption through more efficient working, driving technique, and route planning. Monitor with telematics.

Objective 5:

Maintain efficiency and client satisfaction by minimising the need for complaints and notifications by stakeholders.

Target: < 0.007

Target Action:

- Reduce stakeholder complaint incidence rate by 5% year on year.
- Increase employee awareness through briefings and safety alerts.

Objective 6:

Improve efficiency and security in order to reduce business risk by reducing transport and plant thefts and losses.

Target: <£2,400

Target Action:

 Reduce the risk of increased business costs and inefficiencies by continuing to limit thefts and losses through ensuring measures such as ensuring 100% compliance on the installation of steering locks, slam locks, and trackers.



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Objective 7:

Improve safety and minimise the impact of company activity on the environment through responsible driving.

Target: <5.52

Target Action:

 Reduce the average number of monthly driver alerts monitored through the fleet alert system by 5% year on year. Note: Alerts are automatically posted from a vehicle in the event of excessive braking, acceleration, or cornering.

Neil Coates

Managing Director

12th July 2022